

CASE STUDY

# Switch for Junior Doctors

## The Challenge

A recent study featured in the Future Health Journal found that a 1,632 bleeps were received by eight medical on-call doctors covering the medical wards at a major south England Hospital, taking up to 9.85 minutes to receive a response, demonstrating a need for updated and more timely modes of communication for clinicians.

## The Solution

Induction Switch (also known as Induction App) is an application created and administered by medics to facilitate hospital communications. Its main feature is a crowd-sourced directory, which is now the most widely used app amongst NHS staff. Switch drives time savings and reduces pressure on switchboards.

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## 154 minutes saved

per week through using the Induction app.

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## The Impact

As of December 2020, on average the Induction Switch directory is accessed 1.25 times per second with calls being made off the app once every 7.5 seconds. This study was conducted to identify the real time and cost savings to both doctors and hospital trusts that can be achieved through using Induction Switch.

To help increase uptake in new technology within the NHS, Switch was created appropriately to ensure ease of use for maximum uptake by healthcare professionals. This helped to improve the efficiency of communication and time management within Trusts, as shown by this study.

With the implementation of Induction Switch trust wide we can see there is a variety of benefits across staff, management and patient levels. Induction Switch as a utility can save doctors a significant amount of time, improve efficiency and as illustrated, can have significant financial benefits on a hospital trusts and regional level.

The Induction Switch App drove significant time savings through negating the need for switchboards.

- The study found the average switchboard wait across all 9 hospitals was 149 seconds.
- Doctors making an average of 8.4-11.4 calls a day- potentially more when on call.

## Study Conducted by Induction Switch

Extract from study of 9 major hospital trusts.

### Find out more at:

[inductionhealthcare.com](http://inductionhealthcare.com)

LinkedIn: Induction Healthcare Group PLC

Twitter: @InductionHQ

